

Idaho Technology Authority (ITA)

ENTERPRISE POLICY – P3000 TELECOMMUNICATIONS POLICIES

Category: P3010 – TELECOMMUNICATION SWITCHING AND LONG DISTANCE SERVICES

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I. AUTHORITY

Authority: Idaho Code § 67-831 through § 67-833

II. ABSTRACT

The State of Idaho must continually embrace up-to-date telecommunication practices and technology to receive maximum benefit and affordability of services. Statewide contracts for telecommunication system and long-distance services are centrally maintained and represent savings in the millions of dollars when utilized across State agencies.

III. DEFINITIONS

There are no definitions for this policy.

IV. POLICY

State agencies are required to use the Department of Administration's central statewide switching system and long-distance service contracts for voice communication services. State agencies shall share systems and services whenever determined feasible and cost effective by the Department of Administration in conjunction with ITA.

The Department of Administration shall establish a review and approval process for installing, upgrading, or enhancing telecommunication switching systems. The Department of Administration must approve final design specifications, connectivity design and implementation for voice and data communication systems.

V. EXEMPTION PROCESS

Refer to [Policy 1010 – Information Technology Policies, Standards, and Guidelines Framework](#).

VI. PROCEDURE REFERENCE

There are no procedure references for this policy.

VII. CONTACT INFORMATION

For more information, contact the ITA Staff at (208) 332-1876.

VIII. INTENT

The Department of Administration shall coordinate and manage:

1. Installation and maintenance of switching systems;
2. Installation and maintenance of voice and data communication cable plant; and
3. Move/add/changes to switching systems for all agencies and institutions statewide.

REVISION HISTORY

07/01/18 – Updated Idaho statute references.

07/01/13 – Changed “ITRMC” to “ITA”.

06/16/09 – Added Definitions, Exemption Process, Procedure Reference and Revision History to this policy, changed the layout and deleted Timeline.

Date Established: April 1997