

## Idaho Technology Authority (ITA)

### **ENTERPRISE STANDARDS – 5000 WEB**

**Category: S5120 – WEB PUBLISHING**

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#### **I. AUTHORITY**

Authority: Idaho Code [§ 67-833](#)

#### **II. ABSTRACT**

The purpose of this standard is to ensure logical and consistent presentation of web-based materials and services while conforming to federal standards for accessibility by users with disabilities. The requirements of this standard apply to all public-facing web pages registered under the idaho.gov domain.

#### **III. DEFINITIONS**

See ITA Enterprise Guideline [G105 \(Glossary of Terms\)](#) for any definitions.

#### **IV. STANDARDS**

##### **A. Branding**

The State of Idaho is dedicated to a cohesive approach for its online presence, ensuring consistent domain names, a unified look, and a seamless navigation experience.

1. Domain Names -- See ITA Policy [P5020 \(.GOV Domain\)](#).

2. State Web Design Template - See ITA Policy [P5010 \(Web Publishing\)](#).

## B. Accessibility

The standards in this section fall under Title II of the Americans with Disabilities Act that sets enforceable technical standards for website and mobile app accessibility. State websites and web applications must comply with the success criteria of Web Content Accessibility Guidelines (WCAG):

1. WCAG 2.1 Level AA
2. WCAG 2.1 Level AAA Guideline 3.2.5 - Change on Request - Users have full control of major content changes. For example: Do not disable the Back button or system function of browsers.

## C. Content

1. Use the clearest and simplest language appropriate for a website's content.
2. All pages must be thoroughly checked for the appropriate use of any materials. All possible copyrighted, patented, and/or trademarked materials must be properly authorized and cited.
3. Information published on State of Idaho Internet web servers should not include any content that may promote harmful activities. Agencies should review all content published on applicable Internet web servers to identify potentially sensitive information that could assist in the development and/or execution of harmful acts. Suggested information that should be restricted includes, but is not limited to, the following:

- a) bio-terrorism response plans;
- b) chemical accident risk management plans;
- c) computer network diagrams;
- d) computer network risk/vulnerability assessment reports;
- e) detailed floor plans to government facilities;
- f) facility risk/vulnerability assessment reports;
- g) physical security plans and procedures;
- h) preparedness or status reports on the ability to respond to terrorist acts;  
and
- i) water supply maps.

## D. Privacy

See ITA Policy [P1020 \(Idaho.gov Portal Privacy Notice\)](#).

## E. Metatags

See ITA Standard [S4221 \(Metatags\)](#).

## **V. REFERENCE DOCUMENTS**

In addition to this standard, the following documents apply:

[\*ITA Enterprise Policy 1020 \(Idaho.Gov Portal Privacy Notice\)\*](#)

[\*ITA Enterprise Policy 5010 \(Web Publishing\)\*](#)

[\*ITA Enterprise Policy 5020 \(.GOV Domain\)\*](#)

[\*ITA Enterprise Standard 4221\(Metatags\)\*](#)

[\*ITA Enterprise Guideline 310 \(Web Publishing\)\*](#)

## **VI. ADDITIONAL RESOURCES**

[Web Content Accessibility Guidelines 2.1](#)

[Web Content Accessibility Guidelines Quick Reference](#)

Department of Justice, Civil Rights Division [Ruling: CRT Docket No. 144; AG Order No. 5919-2024] - [Nondiscrimination on the Basis of Disability; Accessibility of Web Information and Services of State and Local Government Entities](#) - Federal Register, 24 April 2024 [2024-07758 (89 FR 31320)]

[Idaho Webmaster Resources](#)

[ITS Training & Resources](#)

## **VII. CONTACT INFORMATION**

For more information, contact the ITA Staff at (208) 605-4064.

## **VIII. TIMELINE**

Date Established:	April 24, 2002
Last Reviewed:	April 15, 2025
Last Revised:	April 15, 2025
Last ITLC Approval:	April 15, 2025

## **IX. REVISION HISTORY**

07/24/25      Revised for ADA compliance

- 04/15/25 Added the Authority, Abstract, and Definitions sections to align with the ITA document layout. Moved the Definitions to G105. Changed the title of Approved Standard(s) to Standards. Changed the title of Style Standards to Accessibility, and updated the accessibility-related requirements. Moved the remaining Style Standard(s) to the Content (standards) section. Added the Privacy and Metadata sections (both were moved from G310). Created a new Additional Resources section to include links to WCAG, Federal Register, and ITS-provided resources.
- 12/18/14 Allow HTML frame usage if absolutely necessary.
- 07/01/13 Changed "ITRMC" to "ITA".
- 4/22/09 Updated the Style Standards section to address screen resolution, scrolling, font size adjustability, and fluid web page design. Provided a list of cross-referenced documents. Added a Contact section. Adjusted the language so that it would be consistent with the Web Publishing Policy (P5010) and Web Publishing Guideline (G310).
- 5/15/07 Adjusted the Review Cycle to 12 months.
- 4/25/05 Updated the Style Standards section to reflect changes in the resolution of monitors that are being used by citizens, to clarify how contact information is to be used on web pages, to clarify the format of file names, and to recommend that style sheets be used to help keep formatting consistent on agencies' web pages. These changes, suggested by the webmasters, help the ITRMC standards reflect the industry standards.
- 2/2/11 5000 group title changed from "Information and Data".